

Welcome to Miguel de Unamuno Residence Hall!

We hope you enjoy your stay at the Residence Hall. To ensure a pleasant coexistence, we would like to inform you of some rules regarding our services.

General

- Smoking is not allowed in the building
- Alcohol consumption is not allowed in the building
- Visitors: Access to the building requires express authorization from the Residence Hall Management
- Key card: Can be left at reception where there staff is available 24 hours a day
- Check-out: Before 12:00

Dining Hall

- You must swipe your room key at the turnstile to enter the service line
- Before leaving the dining hall, please return your tray, clear the table, and use the recycling bins
- This is not a buffet. Dining services include:
 - Breakfast: maximum 1 unit per item.
 - Lunch and dinner: First and second course, water, dessert, and coffee. You may repeat one course only.
- Dining hall opening and closing hours:

Service	Monday to Friday	Holidays	
Breakfast	7:00 – 10:00	8:30 – 10:30	*No service in August
Lunch	13:00 – 16:15	13:30 – 15:00	**No service in July and August
Dinner	20:00 – 22:00		

**Please leave the dining hall before closing time.*

- Taking utensils or food from the dining hall is strictly prohibited.

Cleaning

- Cleaning staff can access rooms starting at 9:00 AM.
- To facilitate their work, occupants should leave the room for a few minutes and keep the room tidy, with the floor clear.
- Bed sheets are changed weekly, and towels are changed twice. Bed-making is not included in the student rate.

Other information of interest

- **Reception phone:** Dial 7499 from your room. (+34) 946017499 from any phone.
- **WIFI network:** EHUGUEST. User and password, consult at reception.
- **Transport:**
 - To Leioa Campus: Bizkaibus A2314. Frequency every 30 minutes on weekdays ('55 and '25 approx.).
 - To Bizkaia Aretoa: 30 minutes on foot.
 - Bilbobus Lines 10 – 13 – 18. Stop: Puente de Deusto. Zubiarte.
 - Bilbobus Line 71. Stop: Puente Pedro Arrupe.
 - To Bilbao Engineering School: 40 minutes on foot.
 - Metro Bilbao. Sarriko Station – Santimami/San Mamés Station (Intermodal exit).
 - To Faculty of Economics and Business:
 - Sarriko: 4 minutes on foot.
 - Elcano: Metro Bilbao Sarriko Station – Moyúa Station (plus 8 minutes on foot).
 - To the airport:
 - Metro Bilbao Sarriko Station – Santimami/San Mamés Station (Intermodal exit) + Bizkaibus A3247 from the Bilbao Intermodal Station.

